

Attachment B – One-Stop Center Certification Minimum Requirements

The certification process must include an on-site in-person evaluation of each Comprehensive and Affiliate Center in the Local Area that must minimally include an assessment of Center effectiveness, physical and programmatic accessibility, and factors relating to the continuous improvement of Centers and the one-stop delivery system (WIOA sec. 121(g)).

In addition, Local WDBs must evaluate each Center and the one-stop delivery system to ensure compliance with the following:

- WIOA sec. 121(e) – Center programs and programmatic access.
- WIOA sec. 188 and the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.) – Center physical access.
- WIOA sec. 116 – Center effectiveness.

Finally, all **WorkSource Oregon** Centers must comply with the *WSO Operational Standards*. The *WSO Operational Standards* were developed through an extended collaborative process to provide the minimum-level content/services(s) required to be available at all WSO Centers. They also build in an accountability mechanism to ensure that this effort will come to fruition across the entire state. Finally, they offer an opportunity to work together to continually improve the system, engage new partners, and better serve Oregon job seekers, workers, and businesses.